

## INTRODUCTION

This Privacy Policy states that the Aura Fűred Kft. 1022 Budapest, Fillér utca 84/a., tax number: 29314704-2-41, company registration number: 01-09-406685) (hereinafter referred to as "the Data Controller") uses and protects the data in what way and for what purpose personal data of its guests or prospective guests, business partners.

On the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Regulation (EC) No 95/46/EC (General Data Protection Regulation) THE EUROPEAN PARLIAMENT AND THE COUNCIL (EU) 2016/679 (27 April 2016), the following information is provided.

In the course of its business activities, R Hotel Üzemeltető Kft. requests and processes personal data from business partners, therefore the present data management information a <https://rhb.hu/> website and by Residence Hotel Balaton \*\*\*\* Superior as a data source regulates the data management of recorded data.

The privacy notice is available at: <https://rhb.hu/adatkezelesi-tajekoztato-html/>.  
Amendments to this notice will enter into force upon publication at the above address.

## THE CONTROLLER AND ITS CONTACT DETAILS:

Name: Aura Fűred Kft.

HQ: 1022 Budapest, Fillér utca 84/a.

polgar.krisztina@hotelandmore.hu

Telefon: +36 20 376 4268

## DEFINITIONS OF TERMS:

1. "personal data" means any information relating to an identified or identifiable natural person ("concerned"); an identifiable natural person is one who is directly or indirectly or indirectly, in particular by an identifier such as a name, number, location data, online identifier or physical or physiological identifier of the natural person, genetic, mental, economic, cultural or social identity of the natural person or several factors relating to the physical or mental identity of the natural person;
2. "processing" means the processing of personal data or data files, whether or not by automated means or by automated means, such as the processing of personal data, including collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure, transmission, dissemination or otherwise making available, alignment or combination, restriction, deletion or destruction;
3. "controller" means a natural or legal person, public authority, agency or any other organ which determines the purposes and means of the processing of personal data alone or jointly with others; where the purposes and means of the processing are determined by

Union or Member State law, the controller or the data controller shall be Union or Member State law shall also determine the specific criteria for the designation of the controller or the data controller Member State may determine;

4. "data processor" means a natural or legal person, public authority, agency or any other organ which processes personal data on behalf of the controller;
5. "recipient" means a natural or legal person, public authority, agency or any other organ to whom or with which personal data are disclosed, regardless of whether it is a third party. Public authorities which, in the course of an individual investigation access to personal data in accordance with Union or Member State law in the context of an individual examination shall not be recipients; such data shall be disclosed by those public authorities to the processing by those public authorities must be compatible with the purposes of the processing in accordance with the applicable data protection rules;
6. "Consent of the data subject" means voluntary, specific and in accordance with the will of the data subject an informed and unambiguous statement by which the statement concerned is made or by an act which unequivocally expresses the confirmation that consent to the processing of personal data concerning him or her;
7. "Data protection incident" means a breach of security which is transmitted, stored or accidental or unlawful destruction of personal data otherwise processed, loss, alteration, unauthorized disclosure or unauthorized disclosure results in access.

## PRINCIPLES GOVERNING THE PROCESSING OF PERSONAL DATA:

Personal data:

- a) processing must be lawful, fair and transparent for the data subject („lawfulness, fairness and transparency”);
- b) collected only for specified, explicit and legitimate purposes and not processed in a way incompatible with those purposes; Article 89 (1) shall not be regarded as incompatible with the original purpose for archiving purposes in the public interest, scientific and historical research purposes, or further processing for statistical purposes („purpose limitation”);
- c) be adequate and relevant for the purposes for which the data are processed, and limited to what is necessary („data minimisation”);
- d) be accurate and, where necessary, kept up to date; all reasonable steps must be taken to ensure that, having regard to the purposes of the processing personal data which are inaccurate for the purposes of the purposes for which they are collected are erased or rectified without delay („accuracy”);
- e) be kept in a form which permits identification of data subjects for no longer than is necessary for the purposes for which the personal data are processed; personal data may be kept for longer periods only if the personal data will be processed for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes in accordance with Article 89 (1), subject to the implementation of appropriate technical and organisational measures to safeguard the rights and freedoms of data subjects as provided for in this Regulation („limited storage”)
- f) must be managed in such a way that appropriate technical or organisational measures to ensure the adequate protection of personal data security of personal data against unauthorised or unlawful processing, accidental loss or unlawful interference, accidental loss, destruction or damage („integrity and confidentiality”)

The controller is responsible for compliance with the above and must be able to („accountability”).

## LEGAL RIGHTS OF NATURAL PERSONS UNDER THE GDPR

### 1. Transparent information

All the information required by the GDPR in a concise, transparent, understandable and easy to and easily accessible, in a clear and comprehensible form, to ensure the Data Controller. Accordingly, the Controller shall provide information in writing, electronically electronic format and orally upon request.

### 2. Access to your own data

You have the right to ask the Data Controller for confirmation as to whether personal data concerning you are being processed, and if so, to request access to the data. access to the data. The Data Controller shall ensure that, upon your request, without undue delay and at the latest within one month.

### 3. Correction of inaccurate data

You have the right to have your inaccurate or incomplete personal data corrected or completed by the Data Controller without undue delay upon receipt of your request.

### 4. Right to cancellation

You have the right to ask the Data Controller to delete your personal data, which the Data Controller will do without undue delay if one of the following grounds applies:

- your personal data are no longer necessary for the original purpose of the processing
- You have withdrawn your consent and there is no other legal basis for the Data Controller to further processing of personal data
- the lawfulness of the processing is based on the legitimate interests of the Controller, which you claim are not compatible with your interests, rights and freedoms overriding legitimate grounds for the processing
- the processing is for direct marketing purposes and you object to it
- the Controller has unlawfully processed your personal data
- your personal data are processed in accordance with the EU or national law applicable to the controller. legal obligation under EU or Member State law.
- where the collection of personal data is carried out for the purposes of the processing of information referred to in Article 8 (1). in connection with the provision of information society services

Personal data may not be deleted if the processing is necessary for the following reasons:

- to exercise the right to freedom of expression and information

- to comply with an obligation under Union or Member State law that requires the controller to process personal data, or for reasons of public interest or for the purposes of in the exercise of official authority vested in the Controller the performance of a task carried out in the exercise of a public authority
- on grounds of public interest in the field of public health
- for archiving purposes in the public interest, scientific or historical research purposes, or statistical purposes, where such a request would be unlikely to permit or jeopardise such processing
- to bring, enforce or defend legal claims.

## **5. Right to be forgotten**

If the controller has disclosed the personal data and is under an obligation to erase it, it will take reasonable steps, including technical measures, taking into account the available technology and the cost of implementation, to inform the controllers that process the data that you have requested the erasure of the personal data in question. links to or copies of the personal data in question, or or a copy of such personal data.

## **6. Withdrawal of consent**

The Data Subject may withdraw his or her consent to the processing carried out by the Controller at any time by sending a request to the e-mail address [info@rhb.hu](mailto:info@rhb.hu), indicating the specific activity.

The withdrawal of consent shall not affect the processing already carried out by the Controller.

## **7. Right to restriction of processing**

You have the right to have the controller restrict processing at your request if the following conditions are met. one of the following conditions is met:

- You contest the accuracy of the personal data, in which case the restriction applies for the period of time that allows the controller to verify the accuracy of the personal data;
- the processing is unlawful and you object to the deletion of the data and instead request that it be restrict the use of the data;
- the controller no longer needs the personal data for the purposes of processing, but you require it for the establishment or exercise of legal claims or defend your personal data;
- You have objected to the processing; in this case, the restriction is limited to the period until it has been established that the legitimate interests of the controller override your legitimate grounds.

If the processing is restricted on the basis of your request, in which case your personal data, with the exception of storage, may only be processed with your specific consent. processed, or:

- To bring, enforce or defend legal claims
- To protect the rights of another person, or
- Important public interests of the Union or of a Member State

We will inform you in advance of the lifting of any such restriction.

## **8. Right to data portability**

You have the right to obtain the information concerning you which you have provided to a controller personal data which you have provided to a controller, in a structured, commonly used, machine-readable format, and to transmit such data to another controller without hindrance from the controller whose previously provided the personal data to him or her, if:

- You have given your personal consent to the processing of your data for one or more specific purposes,
- or the prohibition of processing of a special category of personal data is not can be lifted with your personal consent where the EU or Member State law so provides,
- or processing is necessary for the performance of a contract to which you are a party, or for taking steps at your request prior to entering into a contract,
- Data processing is carried out by automated means

A direct transfer of data between Data Controllers may take place if the technical background ensures the secure transfer of the data.

The exercise of the right to data portability shall not prejudice the exercise of the right to erase (forget) data.

The exercise of the right to data portability shall not apply where the processing is in the public interest or where the exercise of official authority conferred on the Controller exercise of its public authority.

The right to data portability must not adversely affect the rights of others and freedoms of others.

## **9. Right to protest**

You have the right to object at any time on grounds relating to your situation your personal data on the basis of the following data processing lawfulness provisions processing of your personal data:

- Processing in the public interest or in the exercise of official authority vested in the Controller in the exercise of a public authority
- The processing is necessary for the purposes of the legitimate interests pursued by the Controller or by a third party, except where those interests are overridden by your interests or fundamental rights and freedoms which require the protection of personal data, in particular where the Data Subject is a child
- If your personal data is processed for direct marketing purposes,
- Your personal information is processed for profiling purposes, which involves the direct acquisition of business.

If you object to the processing of your personal data for direct marketing purposes, the Data Controller may no longer process your personal data for such purposes.

The Data Controller will call for an inquiry into your rights related to the protest during the first contact with you and the relevant displays information separately from all information, or you may exercise this right by automated means.

## **10. Automated decision making in individual cases, including profiling**

You have the right not to be covered by any automated the scope of the decision based on data management, including profiling, which applies to you would have legal effect or would affect you in a similarly significant way.

You may not exercise the above rights in the following cases:

- If the decision is necessary for the conclusion or performance of a contract between you and the Data Controller
- An automated process is allowed under EU or national law that to protect your rights and freedoms and legitimate interests also lays down measures
- And you have given your explicit consent to the processing of personal data based on automated processing decision.

Where a decision based on automated processing is based on a contractual relationship between you and the Controller or on your personal consent, the Controller shall take appropriate measures to protect your rights, freedoms and legitimate interests, including at least your right to obtain human intervention by the Controller, to express your views and to object to the decision.

## **DEADLINE FOR ACTION**

The controller shall, without undue delay, but in any event without prejudice to the request **within 1 month** of receipt of the above requests, the controller shall inform you of the of the measures taken in response to the requests.

If necessary, this **can be extended by 2 months**. About the extension the data controller shall inform the applicant of the reasons for the delay **within 1 month** of the request.

If the controller does not require your request, it will inform you **without delay**, but **no later than one month** after receipt of the request, **of the reasons for the non-action** and of the fact that you may lodge a complaint with a supervisory authority and have recourse to the courts.

## **SECURITY OF DATA PROCESSING**

The data controller and the data processor in the state of science and technology and the implementation costs, and the nature, scope, context and purposes of the processing and the and the varying likelihood and severity of the risks to the rights and freedoms of natural persons

implement appropriate technical and organisational measures, taking into account the risk to ensure a level of data security appropriate to the level of risk, including, inter alia, where appropriate:

- a) the pseudonymisation and encryption of personal data;
- b) the continued confidentiality, integrity, availability and resilience of the systems and services used to process personal data;
- c) the ability to restore in a timely manner access to and availability of personal data in the event of a security or technical incident;
- d) the technical and organisational measures taken to ensure the security of data processing regularly test, assess and evaluate the effectiveness of the measures procedure for.
- e) compliance with data protection principles
- f) measures to ensure that personal data cannot, by default, be made available to unauthorised persons without the intervention of the natural person.

### **Specific data security measures taken by the controller:**

SSL encryption, other programming solutions

### **INFORMING THE DATA SUBJECT OF THE PERSONAL DATA BREACH**

Where the personal data breach is likely to result in a high risk to the rights and freedoms of natural persons, the controller shall inform you without undue delay of the personal data breach.

The information provided to you must clearly and prominently describe the nature of the data breach and provide the name and contact details of the Data Protection Officer or other contact person who can provide further information; describe the likely consequences of a data breach, describe the measures taken or envisaged by the controller to remedy the personal data breach, including, where appropriate, any adverse effects of the personal data breach on the data subject consequences of the data protection incident.

You do not need to be informed if any of the following conditions are met:

- the controller has implemented appropriate technical and organizational security measures and these measures have been applied to the data affected by the data protection incident, in particular measures such as the application of encryption to persons not authorized to access personal data make the data incomprehensible;
- the controller has taken further action following the data protection incident which: ensure that the high risk to the data subject 's rights and freedoms is a unlikely to materialize further;
- information would require a disproportionate effort.

In such cases, the data subjects should be informed by means of publicly disclosed information or a similar measure should be taken to ensure that the data subjects are informed in an equally effective manner.

If the controller has not yet notified you of the personal data breach, the supervisory authority, after considering whether the personal data breach is likely to result in a high risk, may order you to be informed.

## NOTIFICATION OF A PERSONAL DATA BREACH TO THE SUPERVISORY AUTHORITY

The data protection incident shall be notified by the controller to the supervisory authority competent under Article 55 without undue delay and, if possible, no later than 72 hours after the data protection incident has come to its attention, unless the data protection incident is unlikely to pose a risk to the rights and freedoms of natural persons. If the notification is not made within 72 hours, it shall be accompanied by the reasons for the delay.

## POSSIBILITY TO COMPLAIN

The controller may take action against you for any breach of GDPR rules by the Data Protection Supervisory Authority.

If you are resident in another EU Member State, you have the right to have the data country to lodge a complaint with the Supervisory Authority of that country.

Please find below the names and contact details of the relevant Supervisory Authorities: [http://ec.europa.eu/justice/data-protection/article-29/structure/data-protection-authorities/index\\_en.htm](http://ec.europa.eu/justice/data-protection/article-29/structure/data-protection-authorities/index_en.htm)

If you are resident in Hungary or in a country outside the EU, you can lodge a complaint with the following Supervisory Authority:

Nemzeti Adatvédelmi és Információszabadság Hatóság  
H-1125 Budapest, Szilágyi Erzsébet fasor 22/C.  
Postal address: 1530 Budapest, Postafiók: 5.  
Phone number: +36 -1-391-1400  
Fax: +36-1-391-1410  
E-mail: [ugyfelszolgalat@naih.hu](mailto:ugyfelszolgalat@naih.hu)  
Web: <http://naih.hu/>

## THE EXERCISE OF THE RIGHT TO AN EFFECTIVE JUDICIAL REMEDY AGAINST A CONTROLLER OR PROCESSOR:

If you believe that we have acted improperly in processing your personal data violated your rights under the GDPR, you have the right to a judicial remedy.

Proceedings against the Controller or the Processor shall be brought before the courts of the EU Member State where the Controller or the Processor is established. Such proceedings may also be brought before the courts of the EU Member State where you are located.



In addition to the provisions of the GDPR, the court proceedings shall be governed by the provisions of Act V of 2013 on the Civil Code, Book Two, Part Three, Title XII (§§ 2:51-2:54) and other legal provisions applicable to court proceedings.

**FOR QUESTIONS ABOUT THE GDPR REGULATION, PLEASE CONTACT THE CONTROLLER:**

Name: Aura Fűred Kft.

HQ: 1022 Budapest, Fillér utca 84/a

polgar.krisztina@hotelandmore.hu

Telefon: +36 20 376 4268

**DATA MANAGEMENT**

A list of data transfers and processors within the European Union is set out in a separate document, which is annexed to this notice.

**1. BOOKING, REQUEST FOR OFFER**

<b>Processed data</b>	<b>Purpose of data processing</b>
Surname and first name	To contact us, to request a quote, to booking and to issue a proper invoice.
E-mail address	To contact.
Phone number	Contacting, making reservations, requesting a quote, making billing and invoicing more efficiently coordinating.
Invoicing data	The issuing of proper invoices and the creation, definition, modification and monitoring of the performance of the contract, the invoicing of the fees arising therefrom and the enforcement of claims relating thereto.
Booking details (date and time, arrival time, departure time, number of adults, number of children, age of children, type of care, type of room).	Enabling the reservation.
Date of booking/request for an offer	Perform a technical operation.
IP address at the time of booking/request	Perform a technical operation.

The e-mail address does not need to contain any personal data.

Data subjects: all data subjects making a booking/requesting a quote on the website.

Duration of data processing, deadline for data deletion: after the User has replied to the request for an offer, if the User does not book a room, the data will be deleted only after the withdrawal of the prior consent to data processing, and the service will be terminated after the User unsubscribes from the newsletter.

If the User has booked a room in the Data Controller's system, a contract has been concluded, so the deadline for deletion of personal data is regulated by Article 169 (2) of Act C of 2000 on Accounting, which requires that these data be kept for 8 years.

*The accounting documents (including general ledger accounts, analytical or detailed accounts) directly and indirectly supporting the accounting records must be kept for at least 8 years in legible form, in the form of accounting records retrievable by reference to the accounting records.*

**The identity of the potential controllers of the data, the personal data recipients:**

Personal data may be processed by managers, sales and marketing staff of the data controller, managers of the company controlling the group of companies, competent staff of companies belonging to the group of companies with activities related to the service, contracted data processors, in compliance with the above principles.

**Description of data subjects' rights in relation to data processing:**

The data subject may request the controller to access, rectify, erase or restrict the processing of personal data relating to him or her and may object to the processing of such personal data, and the data subject shall have the right to data portability and to withdraw consent at any time.

**Access to, deletion, modification or restriction of processing of personal data, portability of data, objection to processing are subject to the following the data subject may initiate the processing of personal data:**

- by post: 8600 Siófok, Erkel F. u. 49.
- by e-mail: [info@rhb.hu](mailto:info@rhb.hu)
- by phone: +36-84-506-840

**Legal basis for processing:** the data subject's consent, Article 6 (1) (a), processing necessary for the performance of a contract, Article 6 (1) (b), the Infotv. Article 5(1), Article 169(2) of Act C of 2000 on Accounting, and Act CVIII of 2001 on certain aspects of electronic commerce services and information society services (hereinafter: Elker tv.) Section 13/A (3):

*For the purposes of providing the service, the service provider may process personal data which are technically necessary for the provision of the service. The provider shall, where the other conditions are identical shall choose and in any case operate the information society services in such a way as to services so that personal data are processed only if it is strictly necessary for the provision of the service and for the fulfilment of the other purposes laid down in this Act, but even in this case only to the extent and for the duration necessary.*

**Please be informed that the processing is based on your consent** and for room/event reservations (organisation) contract, and therefore you are required to provide the data necessary for the you are obliged to provide the personal data in order for us to be able to fulfil the reservation.

Failure to provide this information **will have the consequence** that we will not be able to fulfil the reservation.

## 2. REGISTRATION CARD

Processed data	Purpose of data processing
Surname and first name, mother's name, place and date of birth, nationality, passport/ID number, sex of guest	It is required for contacting, requesting a quote, making a reservation and issuing a proper invoice. To ask for your opinion in order to improve the service. To contact. To provide mandatory information.
E-mail Address, Address	Liaising, asking for opinions to improve the service.
Phone number	Liaising, coordinating more efficiently on booking, requesting a quote, invoicing.
Names, date of birth, place of birth, sex of additional guests	It is required to contact you, to request a quote, to make a reservation and to issue a proper invoice. To contact. To provide mandatory information. To process children's data lawfully.
Personal data	The issuing of proper invoices and the creation, definition, modification and monitoring of the performance of the contract, the invoicing of the fees arising therefrom and the enforcement of claims relating thereto.
Payment method, credit card details, room number, number of guests, regular guest ID, accommodation voucher ID, gift card ID, allergies, medical fitness and related comments, vehicle registration number	To meet demanded services and special requests.

The e-mail address does not need to contain any personal data.

Data subjects: all data subjects using the hotel service.

Duration of data processing, time limit for deletion of data: a contract has been established in the system of the Data Controller by using the service, so the time limit for deletion of personal data is regulated by Article 169 (2) of Act C of 2000 on Accounting, which is 8 years. the data must be kept for 8 years.

*The accounting documents (including the general ledger accounts, the accounting records and the analytical or detailed records), must be kept for at least 8 years in legible form, in the form of accounting records retrievable by reference to the accounting records.*

The hotel has a legal obligation to report the number of guests to the municipality and to record it in the NTAK system, so this data must be kept for 6 years from the date of registration.

If you specifically request the retention of your data in order to simplify future bookings, please make this clear when selecting your data management options. In this case, the legal basis for processing will be your personal consent. You may withdraw your consent at any time, but such withdrawal will not affect the lawful processing that preceded it. In this case, your personal data will be kept for 8 years from the date of your last reservation stored for the period after your booking has been made.

**The identity of the potential controllers of the data, the personal data recipients:**

The personal data may be processed by the sales and marketing staff of the controller, by the managers of the company controlling the group of companies, by the competent staff of the companies belonging to the group of companies with activities related to the service, by contracted data processors, in compliance with the above principles.

**Description of data subjects' rights in relation to data processing:**

The data subject may request the controller to access, rectify, delete or restrict the processing of personal data concerning him or her and to object to the processing of such personal data, and the data subject shall have the right to data portability and to withdraw consent at any time.

**The data subject may initiate access to, deletion, modification or restriction of the processing of personal data, portability of data and protest against data processing in the following ways:**

- by post: 8600 Siófok, Erkel F. u. 49.
- by e-mail: [info@rhb.hu](mailto:info@rhb.hu)
- by phone: +36-84-506-840

**Legal basis for processing:** consent of the data subject, Article 6 (1) (a), processing necessary for the performance of a contract, Article 6 (1) (b), processing of a special category of personal data, Article 9 (2) (a), Act XLVII of 1997 on the processing and protection of personal data concerning health and related matters, the Infotv. Article 5(1) of Act C of 2000 on Accounting, Article 169(2) of Act C of 2000 on the Protection of Personal Data, the Processing of Personal Data and the Protection of Information, Article 5(1) of Act XL. paragraph 169 of Act C of 2000 on accounting, and Act CVIII of 2001 on certain aspects of electronic commerce services and information society services (the hereinafter referred to as the "Elker Act"):

*The service provider may process personal data that are technically necessary for the provision of the service. The service provider must, other things being equal, choose and in any event operate the information society services in such a way as to services so that personal data are processed only if it is strictly necessary for the provision of the service and for the fulfilment of the other purposes laid down in this Act, but even in this case only to the extent and for the duration necessary.*

Please be informed that,

the processing is based on your consent and requires the provision of data necessary for the performance of a contract for the provision of a service or for the protection of your vital interests, and you are therefore obliged to provide the personal data in order to allow us to provide the service.

Failure to provide the data will result in our inability to provide the service fulfil your request for service.

### 3. GUEST QUESTIONNAIRE AND EVALUATION SYSTEM

Processed data	Purpose of data processing
Surname and first name	Asking for a guest opinion, service service improvement, complaints handling, contact
E-mail adress, Home adress	Asking for a guest opinion, service service improvement, complaints handling, contact management, providing feedback
Phone number	Asking for a guest opinion, service service improvement, complaints handling, contact management, providing feedback
Date of visit, room number	Asking for a guest opinion, service service improvement, complaints handling, contact management, providing feedback

The e-mail address does not need to contain any personal data.

**Stakeholders:** As part of the quality assurance process applied to the Data Controller at the Data Controller, the guests may provide information on the services of the hotel using an electronic and paper-based guest questionnaire and an evaluation system. their views.

The information is not mandatory, it is only necessary to enable the investigation of specific complaints and the and to ensure a response.

The reviews received in this way and any related information provided to that guest non-traceable data may also be used by the Data Controller for statistical purposes.

If you communicate your opinion to the Data Controller anonymously, we will not process your personal data.

Duration of processing, time limit for deletion of data: personal data received in this form of processing will be deleted after one year from the end of the year in which the request, question or complaint was answered. The e-mail address and username provided for the use of the rating system will be deleted immediately upon your request to that effect.

#### **The identity of the potential controllers of the data, the personal data recipients:**

The personal data are processed by the data controller's management, sales and marketing staff, the the managers of the undertaking controlling the group of undertakings, the of the companies of the group of companies with a service-related field of activity may be processed in compliance with the above principles.

### **Description of data subjects' rights in relation to data processing:**

The data subject may request the controller to access, rectify, erase or restrict the processing of personal data relating to him or her and may object to the processing of such personal data, and the data subject shall have the right to data portability and to withdraw consent at any time.

### **The data subject may initiate access to, deletion, modification or restriction of the processing of personal data, portability of data and protest against data processing in the following ways:**

- by post: 8600 Siófok, Erkel F. u. 49.
- by e-mail: [info@rhb.hu](mailto:info@rhb.hu)
- by phone: +36-84-506-840

**Legal basis for processing:** your presumed voluntary consent.

*The service provider may process personal data that are technically necessary for the provision of the service. The provider must, other conditions being equal, choose and in any case operate the means used in the provision of the information society service in such a way that personal data are processed only to the extent strictly necessary for the provision of the service and for the fulfilment of the other purposes laid down in this Act, but only to the extent and for the duration necessary.*

Please be informed that,

the processing is based on your consent and the legal rights of the data controller necessary to fulfill this obligation, therefore he is obliged to provide personal data so that the Data Controller can fulfill his obligations.

Failure to provide the data or withdrawal of the consent shall have the consequences of answering the Data Controller's question, request or complaint and to fulfill its legal obligations. Withdrawal of consent shall not affect its prior lawful processing.

## **4. CAMERA SYSTEM**

The hotel has cameras to ensure the safety of guests and their property. The fact of camera surveillance is indicated by a pictogram and warning text.

The purpose of the camera surveillance is to protect the property and the personal assets of the Guests, given that the detection of the infringement, the detection of the perpetrator, the prevention of infringing acts is not possible.

For detailed information on data management related to the camera system, please contact the Front Office on site. This data management information sheet on the area of operation of the camera system, the location of the specific cameras, the subject of the surveillance, the purpose of the operation, the technical conditions of the surveillance and the storage period of

the recorded data specific information in a separate data management notice attached as an annex to this privacy statement.

## 5. CUSTOMER RELATIONSHIP, SENDING BUSINESS NEWSLETTER

<b>Processed data</b>	<b>Purpose of data processing</b>
Last name and first name	Contact, identification
Company name	Contact, identification, contract fulfilment, business purpose, sales
E-mail address, Phone number	Contact, business objective, sales

The e-mail address does not need to contain any personal data.

Data subjects: persons in contact with the data controller by telephone/e-mail/personally, or in a contractual relationship with the data controller.

Duration of data processing, deadline for deletion of data: data processing lasts until the termination of the legal relationship between the data controller and the data subject or, in the case of claims, for 5 years after the contract. In the case of corporate partners, the contact person designated by the managers may object at any time to object to the processing. In this case, processing will continue until you object or until a notice of termination of the status of contact person.

### **The identity of the potential controllers of the data, the personal data recipients:**

The personal data are processed by the data controller's management, sales and marketing staff, the the managers of the undertaking controlling the group of undertakings, the of the companies of the group of companies with a service-related field of activity may be processed in compliance with the above principles.

### **Description of data subjects' rights in relation to data processing:**

The data subject may request from the controller access to personal data concerning him or her. access, rectify, erase or restrict the processing of personal data concerning him or her, and the data subject shall have the right to data portability, and consent may be withdrawn at any time to withdraw his consent at any time.

### **Access to, deletion, modification or processing of personal data restriction or limitation of the processing, or the portability of the data, in the following ways to initiate:**

- by post: 8600 Siófok, Erkel F. u. 49.
- by e-mail: [info@rhb.hu](mailto:info@rhb.hu)
- by phone: +36-84-506-840

## Legal basis for processing:

In order to promote the hotel and its services, and to promote the legitimate interest in the marketing of the hotel.

As well as to enforce the following regulations:

- Article 6(1)(b) and (c) of the GDPR.
- For the enforcement of claims arising from the contract, the Civil Code V of 2013, § 6:21, 5 years.

### § 6:22 [Limitation period]

(1) Unless otherwise provided by this Act, claims shall be barred by limitation after five years.

(2) The limitation period shall begin to run when the claim becomes due.

(3) An agreement to change the limitation period shall be in writing. (4) An agreement excluding the limitation period is null and void.

Please be informed that,

**the processing is necessary for the performance of a contract and the submission of an offer.**

You are required to provide personal data so that we can fulfil your order/other request. Failure to provide this information will have the consequence that we will not be able to process your order/request.

In the case of business/corporate partners, the contact person designated by the managers may object to the processing at any time, as the processing carried out on this basis is subject to the consent of the Data Controller. legitimate interests of the Controller. In this case, the processing will be suspended until you object or the or until a notice of termination of the status of contact person.

The withdrawal of consent does not affect the lawful processing that preceded it.

## 6. CONTACT

Processed data	Purpose of data processing
Last name and first name	Identification
E-mail address	Contact, send reply messages
Phone number	Contact
Content of message	Required to reply
Date of contact	Perform a technical operation.
IP address at the time of contact	Perform a technical operation.

The e-mail address does not need to contain any personal data.



**Data subjects:** all data subjects who send a message via the contact form.

**Duration of data processing, deadline for deletion of data:** until the data subject's request for deletion.

**The identity of the potential controllers of the data, the personal data recipients:**

The personal data are processed by the data controller's management, sales and marketing staff, the the managers of the undertaking controlling the group of undertakings, the of the companies of the group of companies with a service-related field of activity may be processed in compliance with the above principles.

**Description of data subjects' rights in relation to data processing:**

The data subject may request from the controller access to personal data concerning him or her. access, rectify, erase or restrict the processing of personal data concerning him or her, and the data subject shall have the right to data portability, and consent may be withdrawn at any time to withdraw his consent at any time.

**Access to, deletion, modification or processing of personal data restriction or limitation of the processing, or the portability of the data, in the following ways to initiate:**

- by post: 8600 Siófok, Erkel F. u. 49
- by e-mail: [info@rhb.hu](mailto:info@rhb.hu)
- by phone: +36-84-506-840

**Legal basis for processing:** consent of the data subject, Article 6(1)(a) and (b).

Please be informed that,

the present processing is based on your consent and is necessary for the establishment of the contact.

You are required to provide personal data in order to contact us, contact you and to answer your requests/questions.

Failure to provide this information will result in you not being able to contact the Service Provider.

The withdrawal of consent does not affect the lawful processing that preceded it.

## **7. NEWSLETTER, DIRECT MARKETING ACTIVITIES**

1. Pursuant to Article 6 of Act XLVIII of 2008 on the Basic Conditions and Certain Restrictions of Economic Advertising Activities, the User may expressly consent in advance to the Service Provider's advertising offers and other mailings to the following contact details provided at the time of registration.
2. In addition, the Customer may, subject to the provisions of this Notice, consent to. that the Service Provider may use his personal data necessary for sending you promotional offers the processing of personal data relating to you.
3. The Service Provider will not send unsolicited commercial messages and the User may unsubscribe from receiving offers without any restriction and without giving any reason, free of charge. In this case, the Service Provider will delete all personal data necessary

for sending advertising messages from its records and will not contact the User with further advertising offers.

The User may unsubscribe from advertising by clicking on the link in the message.

<b>Processed data</b>	<b>Purpose of data processing</b>
Last name and first name	Identification
E-mail address	Allow subscription to the newsletter. Information current promotions and new service offers.
Date of subscription	Perform a technical operation.
IP address at the time of subscription	Perform a technical operation.

Data subjects: all data subjects who subscribe to the newsletter.

Purpose of processing: electronic messages containing advertising (e-mail, SMS, push messages) sending of advertising messages (SMS, text message, SMS, SMS) to the data subject, providing information about current information and products, promotions, new features, services, offers, etc.

Duration of data processing, deadline for deletion of data: data processing lasts until the consent is withdrawn, i.e. until unsubscription.

**The identity of the potential controllers of the data, the personal data recipients:**

Personal data may be processed by managers, sales and marketing staff of the data controller, managers of the company controlling the group of companies, competent staff of companies belonging to the group of companies with activities related to the service, and by contracted processors, in compliance with the above principles.

**Description of data subjects' rights in relation to data processing:**

The data subject may request from the controller access to personal data concerning him or her, access, rectify, erase or restrict the processing of personal data concerning him or her, and object to the processing of such personal data; and the data subject shall have the right to data portability and to withdraw consent at any time to withdraw his consent at any time.

**The data subject may initiate access to, deletion, modification or restriction of the processing of personal data, portability of data and protest against data processing in the following ways:**

- by post: 8600 Siófok, Erkel Ferenc u. 49.
- by e-mail: [info@rhb.hu](mailto:info@rhb.hu)
- by phone: +36-84-506-840
- and the unsubscribe link to the newsletter.

Legal basis for processing: the data subject's consent, Article 6(1)(a) and (f) and Article 6(1)(a) and (f) (f) and Article 6(1)(f) of the Act of 2008 on the basic conditions and certain restrictions of commercial advertising activities Article 6(5) of Act XLVIII of 2008 on the basic conditions and limitations of commercial advertising:

*The advertiser, the advertising service provider or the publisher of the advertisement shall keep records of the personal data of the persons who have made a statement to them, to the extent specified in the consent. The data contained in this register relating to the recipient of the advertisement may be processed only in accordance with the statement of consent, until it is withdrawn, and may be disclosed to third parties only with the prior consent of the person concerned can be transferred.*

Please be informed that,

the processing is based on your consent and the legitimate interest of the service provider. personal data if you wish to receive newsletters from us. You may at any time, free of charge unsubscribe from the newsletter service.

Failure to provide data or to give consent/unsubscribe from the newsletter will have the consequence that we will no longer be able to send you the newsletter.

The withdrawal of consent does not affect the lawful processing that preceded it.

## 8. REGULAR GUEST PROGRAMME

<b>Processed data</b>	<b>Purpose of data processing</b>
Last name and first name	Identification
Number of nights spent	Identification
Home address	Notification of discounts and offers
Phone number	Information and contact regarding discounts
E-mail address	Notification of discounts and offers
Date of birth	Send personalised offers, discounts and gifts

Stakeholders: all returning and participating guests.

Purpose of data processing: to provide discounts to eligible users. Sending a notification to the discounts and offers.

Duration of data processing, deadline for deletion of data: data processing lasts until the consent is withdrawn, i.e. until the data is unsubscribed from the programme. The Data Controller shall keep the member's personal data for the period specified in the applicable tax and accounting regulations The Data Controller shall store the data in accordance with the applicable legal and regulatory provisions and shall delete them after the expiry of the time limits set out therein.

**The identity of the potential controllers of the data, the personal data recipients:** Personal data may be processed by managers, sales and marketing staff of the data controller, managers of the company controlling the group of companies, competent staff of companies belonging to the group of companies with activities related to the service, and by contracted processors, in compliance with the above principles.

**Description of data subjects' rights in relation to data processing:**

The data subject may request the controller to access, rectify, erase or restrict the processing of personal data relating to him or her, and object to the processing of such personal data; and the data subject shall have the right to data portability and to withdraw consent at any time to withdraw his consent at any time.

**Access to, deletion, modification or restriction of processing of personal data, portability of data, objection to processing are subject to the following the data subject may initiate the processing of personal data:**

- by post: 8600 Siófok, Erkel Ferenc u. 49.
- by e-mail: [info@rhb.hu](mailto:info@rhb.hu)
- by phone: +36-84-506-840
- and the unsubscribe link to the newsletter.

**Legal basis for processing:** consent of the data subject, Article 6(1)(a) and (b)

Please be informed that,

**processing is based on your consent.** You are obliged to provide personal data if you wish to participate in the loyalty programme to be notified of discounts to receive notifications from us. You may withdraw your consent and request the deletion of your data at any time. The consequences of withdrawing consent are that we will not be able to send you discount offers or become a regular customer without your consent programme.

The withdrawal of consent does not affect the lawful processing that preceded it.

## 9. GIFT CARD AND ACCOMMODATION VOUCHER

Processed data	Purpose of data processing
Last name and first name	Identification
Billing details	Issuing an invoice
Delivery name and address	Delivery for online orders
Phone number	Personal contact, data reconciliation
E-mail address	Contact, data reconciliation, delivery

**Stakeholders:** All persons who have ordered or booked a gift voucher.

**Purpose of data management:** Contact for the delivery and reconciliation of the gift voucher and / or accommodation voucher, invoicing.

**Duration of data processing, deadline for deleting data:** Personal data received in this way the Data Controller stores for the period specified in the current tax and accounting regulations, the they shall be deleted upon expiry of the time limits laid down therein.

**The identity of the potential controllers of the data, the personal data recipients:** Personal data may be processed by managers, sales and marketing staff of the data controller, managers of the company controlling the group of companies, competent staff of companies belonging to the group of companies with activities related to the service, and by contracted processors, in compliance with the above principles.

**Description of data subjects' rights in relation to data processing:** The data subject may request from the controller access to personal data concerning him or her. access, rectify, erase or restrict the processing of personal data concerning him or her, and object to the processing of such personal data; and the data subject shall have the right to data portability and to withdraw consent at any time to withdraw his consent at any time.

**The data subject may initiate access to, deletion, modification or restriction of the processing of personal data, portability of data and protest against data processing in the following ways:**

- by post: 8600 Siófok, Erkel Ferenc u. 49.
- by e-mail: [info@rhb.hu](mailto:info@rhb.hu)
- by phone: +36-84-506-840

**Legal basis for processing:** consent of the data subject, Article 6(1)(a) of the Infotv. Article 5(1), Article 169(2) of Act C of 2000 on Accounting paragraph 169 of the Act on electronic commerce services, the Act CVIII of 2001 on Certain Aspects of Electronic Commerce and Information Society Services (the hereinafter referred to as the "Elker Act"):

*For the purposes of providing the service, the service provider may process personal data which are technically necessary for the provision of the service. The provider shall, where the other conditions are identical shall choose and in any case operate the information society services in such a way as to services so that personal data are processed only if it is strictly necessary for the provision of the service and for the fulfilment of the other purposes laid down in this Act, but even in this case only to the extent and for the duration necessary.*

Please be informed that,

**the processing is based on your consent.** You are required to provide personal data if you wish to participate in the loyalty programme or receive notifications of discounts to receive notifications from us. You may withdraw your consent and request the deletion of your data at any time. The consequences of withdrawing consent are that we will not be able to send you discount offers or become a regular customer without your consent programme.

The withdrawal of consent does not affect the lawful processing that preceded it.

## 10. CREDIT CARD DETAILS

<b>Processed data</b>	<b>Purpose of data processing</b>
Name on the credit card	Identification, ensuring reservation
Card number	Calling up the amount of the reservation, identification
Card expiry date	Identification, verification

**Data subjects:** all service users and card users.

**The purpose of data management:** To secure a booking as well as the total amount of the booking or a part of the drawdown subject to cancellation.

**Duration of data management, deadline for deleting data:** For encryption of bank card data they shall be disclosed only to the person authorized to do so for the purpose of the transaction possible. After leaving the hotel, the data can no longer be disclosed, access is not possible. The data will be deleted by the data controller after 8 years.

**The identity of the potential data controllers entitled to access the data, the recipients of the personal data:** personal data by an employee of the controller specifically designated for that purpose may process.

**Description of data subjects' rights in relation to data processing:**

The data subject may request the controller to access, rectify, erase or restrict the processing of personal data relating to him or her and may object to the processing of such personal data, and the data subject shall have the right to data portability and to withdraw consent at any time.

**Access, delete, modify, or manage your personal information restrictions, the portability of data, the protest against data processing is as follows ways you can initiate:**

- by post: 8600 Siófok, Erkel Ferenc u. 49.
- by e-mail: [info@rhb.hu](mailto:info@rhb.hu)
- by phone: +36-84-506-840

**Legal basis for processing:** performance of the contract, Article 6(1)(b). Infotv. Article 5(1), Article 169(2) of Act C of 2000 on Accounting, and electronic commerce services, information society services Act CVIII of 2001 on Certain Aspects of Electronic Commerce and Information Society Services (hereinafter: Elker tv.) § 13/A (3):

*The service provider may process personal data that are technically necessary for the provision of the service. The service provider must, other things being equal, choose and in any event operate the information society services in such a way as to services so that personal data are processed only if it is strictly necessary for the provision of the service and for the fulfilment of the other purposes laid down in this Act, but even in this case only to the extent and for the duration necessary.*

Please be informed that,

the processing is based on the performance of a contract. You are obliged to provide the personal data, which is a condition for the provision of the service.

If you do not provide the data necessary for the processing of the consequence that you will not be able to use the services.

The withdrawal of consent does not affect the lawful processing that preceded it.

## 11. COMPLAINT HANDLING

<b>Processed data</b>	<b>Purpose of data processing</b>
Surname and first name	Identification, contact
Home address	Submit a reply
E-mail address	Contacting, sending a reply
Phone number	Contact
Invoice name and address	Identifying, addressing quality complaints, questions and problems with services.
Where to lodge a complaint, time and manner	Identifying, addressing quality complaints, questions and problems with services.
Detailed description of the complaint, list of exhibits	Identification of the services to be provided Address quality complaints, questions and problems, investigating complaints
In the event of an immediate investigation, a statement by the Data Controller of its position on the complaint	Treatment of problems, investigation of complaints
The recording secretary and signature of the person lodging the complaint	Identifying, contacting, dealing with problems
Place of entry in the minutes	Identification
By phone or email In the case of a complaint by individual identifier	Identification

Stakeholders: people with complaints about the quality of the hotel's services complaining.

Duration of data processing, deadline for deletion of data: copies of the record, transcript and reply to the complaint shall be kept in accordance with the provisions of CLV. (7) of the Consumer Complaints Act of 1997, shall be kept for 5 years.

**The identity of the potential controllers of the data, the personal data recipients:**

Personal data may be processed by the controller's managers, respecting the above principles holding.

**Description of data subjects' rights in relation to data processing:**

The data subject may request from the controller access to personal data concerning him or her access, rectification, erasure or restriction of access, and the data subject has the right to data portability and consent at any time to withdraw.

**Access, delete, modify, or manage your personal information data portability can be affected in the following ways to initiate:**

- by post: 8600 Siófok, Erkel Ferenc u. 49.
- by e-mail: [info@rhb.hu](mailto:info@rhb.hu)
- by phone: +36-84-506-840

**Legal basis for data processing:** consent of the data subject, Article 6 (1) (c) and a CLV 1997 on consumer protection. Act 17 / A. § (7).

Please note that the provision of personal data is based on a legal obligation.

The processing of personal data is a precondition for the conclusion of a contract. You are required to provide personal data so that we can handle your complaint. Failure to provide the data will have the consequence that we will not be able to deal with your complaint.

## 12. INTERNAL DATA PROTECTION (DATA SHEET)

Legal basis for data processing: Article 6 (1) (c) GDPR.

The purpose of the data management: in accordance with the legal regulations related to the tourist tax adequacy.

Duration of processing, time limit for erasure of data: until the competent authority has authorised the obligations laid down in the legislation, and the contract may be terminated in the case of a contract, the time limit - in accordance with Article 169(2) of Act C of 2000 on Accounting in accordance with Article 169 of the C.A. Act on accounting - 31 December of the 7th year following the year in question.

Data processed: name, e-mail, telephone number, address, ID number, nationality, place and date of birth, registration number, names and birth dates of additional guests in the room, and other personal data.

Identity of the potential controllers of the data: personal data may be disclosed to The personal data may be processed by employees of the controller, in compliance with the principles set out above.

**Description of data subjects' rights in relation to data processing:**



The data subject may request the controller to access, rectify, erase or restrict the processing of personal data relating to him or her, and the data subject shall have the right to data portability and to withdraw consent at any time.

**Access, delete, modify, or manage your personal information data portability can be affected in the following ways to initiate:**

- by post: 8600 Siófok, Erkel Ferenc u. 49.
- by e-mail: [info@rhb.hu](mailto:info@rhb.hu)
- by phone: +36-84-506-840

### 13. SOCIAL MEDIA SITES

Fact of data collection, scope of data processed: Facebook/Google+/Twitter/Pinterest/Youtube/ Name registered on social networking sites, Instagram, etc., or public profile picture of the user.

Data subjects: all data subjects registered on Facebook/Google+/Twitter/Pinterest/Youtube/Instagram etc. and "liked" the website.

Purpose of data collection: on social networking sites, for certain content elements of the website, Sharing or "liking" on the social networking sites, To promote or contact the website, or to share or "like" the website, or any of its content.

The duration of the data processing, the deadline for the deletion of the data, the right to get acquainted with the data the identity of potential data controllers and the rights of data subjects in relation to data processing description of the source of the data, their handling, the method of transfer and the legal basis the person concerned can find out more about the given social site. Data management on social media sites implemented, so the duration and method of data management, as well as the deletion and modification of data the regulations of the given social site.

Legal basis for data processing: the data subject's voluntary consent to the processing of his or her personal data a social networking sites. Consent by unsubscribing from the Site at any time you can undo it. The revocation shall not affect any lawful data processing prior to that.

### 14. CUSTOMER RELATIONS AND OTHER DATA MANAGEMENT

Should the data subject have any questions or problems during the use of our data management services, he / she may contact the data controller in the ways provided on the website (telephone, e-mail, social networking sites, etc.).

Data controller for incoming emails, messages, phone, Facebook, etc. The data will be deleted only after the withdrawal of the prior consent of the data processing or after the unsubscription from the newsletter.

Information on data processing not listed in this notice is provided at the time of collection.

Upon exceptional official request, or in case of requesting other bodies based on the authorization of legal regulations, the Service Provider is obliged to provide information, disclose data, or make documents available.

In such cases, the Service Provider shall provide the requester with personal data only to the extent and to the extent that is absolutely necessary to achieve the purpose of the request, provided that it has indicated the exact purpose and scope of the data.

## 15. PRIZE GAME

Processed data	Purpose of data processing
Surname and first name	Liaising to get the prize to you. Identify the winner.
Home address	Delivery of the prize
Phone number	Contact, identification, coordination
E-mail address	Contact, identification

Stakeholders: all stakeholders who participate in the competition.

Purpose of the processing: To organise the prize draw and to contact the winner to ensure that the prize is delivered to the winner by the Data Controller.

Duration of data management, deadline for deleting data: The data management lasts until the end of the prize draw, the data processed for this purpose will be deleted within 30 days after the draw (except for the re-drawn winner / substitute winner). The Data Controller stores the data of the winners and substitute winners for 8 years in accordance with the tax and accounting regulations at all times, and then deletes them after the deadline.

**The identity of the potential data controllers entitled to access the data, the recipients of the personal data:** The managers of the data controller, the sales and marketing staff, the managers of the enterprise controlling the enterprise group, the may be handled by the competent staff of companies with a range of activities related to the service, or by contract processors, in compliance with the above principles.

### **Description of data subjects' rights in relation to data processing:**

The data subject may request the controller to access, rectify, erase or restrict the processing of personal data relating to him or her and object to the processing of such personal data, and the data subject shall have the right to data portability and to withdraw consent at any time to withdraw his consent at any time. The data management of the competition is regulated by the Controller in a separate privacy notice.

**The data subject may initiate access to, deletion, modification or restriction of the processing of personal data, portability of data and protest against data processing in the following ways:**

- by post: 8600 Siófok, Erkel Ferenc u. 49.
- by e-mail: [info@rhb.hu](mailto:info@rhb.hu)
- by phone: +36-84-506-840

**Legal basis for data processing:** consent of the data subject, Article 6 (1) (a). Infotv. Section 5 (1), Section 169 (2) of Act C of 2000 on Accounting, and Section CVIII of 2001 on Certain Issues of Electronic Commerce Services and Information Society Services. Act (hereinafter: Elker Act) 13 / A. § (3)

*The service provider may process personal data that is technically necessary for the provision of the service in order to provide the service. If the other conditions are the same, the service provider must choose and in all cases operate the information society services in such a way. the means used in the provision of the service to process personal data only if it is absolutely necessary for the provision of the service and the fulfillment of other purposes specified in this Act, but in this case only to the extent and for the time necessary.*

**Please be informed that,**

processing is based on your consent. You are obliged to provide personal data if you wish to participate in the prize draw. You may withdraw your consent at any time and request the deletion of your data.

The consequences of withdrawing your consent are that you will not be able to participate in the competition. The withdrawal of consent shall not affect the validity of the previous lawful processing prior to that consent.

**16. COOKIES**

Fact of processing, scope of data processed: unique identifier, dates, times

Data subjects: all data subjects visiting the website.

Purpose of processing: to identify users and track visitors.

Duration of data processing, deadline for deletion of data:

Type of cookie	Legal basis for data processing	Duration of data processing	Managed data set
Session cookies	2001 CVIII on certain issues in electronic commerce services and information society services. Act (Elkertv.) 13 / A. § (3)	The period until the end of the relevant visitor session	connect.sid
Permanent or saved cookies	2001 CVIII on certain issues in electronic commerce services and information society services. Act (Elkertv.) 13 / A. § (3)	until the data subject is deleted, up to a maximum of 90 days	

Identity of potential data controllers entitled to access the data: The data controller does not process personal data using cookies.

Description of the data subjects' rights in relation to data processing: the data subject has the possibility to delete cookies in the Tools/Preferences menu of the browsers, usually by selecting Privacy settings of the browser.

Legal basis for data processing: The consent of the data subject is not required if the sole purpose of the use of cookies is the transmission of communications via the electronic communications network or the provision of an information society service specifically requested by the subscriber or user.

**17. JOB ADVERTISEMENT**

<b>Processed data</b>	<b>Purpose of data processing</b>
Surname and first name	Contacting, identification
Phone number	Contact, contact, identification, information
E-mail address	Contact, identification, information, communication
Details given in your CV data and information	Finding out about the applicant's suitability

Stakeholders: all stakeholders who apply for the job advertisements.

Purpose of data processing: to provide jobseekers with information on job offers and applications, to select and pre-screen suitable candidates, and to contact them when they apply for jobs.

Duration of processing, deadline for deletion of data: the CVs of applicants for a specific vacancy and the personal data and documents uploaded/submitted in connection with the application will be processed as follows after the selection of the person to fill the vacancy:

- the data collected/submitted will be stored for 1 year and automatically deleted after this period.

**The identity of the potential data controllers entitled to access the data, the recipients of the personal data:** The personal data may be processed by the heads of the data controller, the controlling holding.

**Description of data subjects' rights in relation to data processing:**

The data subject may request from the controller access to, rectification, erasure or restriction of the processing of personal data concerning him or her and may object to the processing of such personal data, and the data subject shall have the right to consent at any time to withdraw.

**The data subject may initiate access to, deletion, modification or restriction of the processing of personal data, portability of data and protest against data processing in the following ways:**

- by post: 8600 Siófok, Erkel Ferenc u. 49.
- by e-mail: [info@rhb.hu](mailto:info@rhb.hu)
- by phone: +36-84-506-840

**Legal basis for data processing:** consent of the data subject, Article 6 (1) (a). Infotv. Section 5 (1), Section 169 (2) of Act C of 2000 on Accounting, and Section CVIII of 2001 on Certain Issues of Electronic Commerce Services and Information Society Services. Act (hereinafter: Elker Act) 13 / A. § (3)

*The service provider may process personal data that is technically necessary for the provision of the service in order to provide the service. If the other conditions are the same, the service provider must choose and in all cases operate the information society services in such a way. The means used in the provision of the service to process personal data only if it is absolutely necessary for the provision of the service and the fulfillment of other purposes specified in this Act, but in this case only to the extent and for the time necessary.*

**Please note that,**

**the processing is based on your consent.** You are required to provide personal data if you wish to apply for the job advertisement. You can withdraw your consent and request the deletion of your data at any time.

If you withdraw your consent, we will not be able to process your application. Withdrawal of consent does not affect the lawful processing that took place prior to the withdrawal.

## **THE DATA PROCESSORS USED**

Activity provided by the data processor: Hosting

Name and contact details of the data processor:

**Server hosting space:**

Siódigit Kft.

8600 Siófok, Sió u. 6.

Ifj. Ján Zoltán, +36306954441

**Website hosting:**

DotRoll Számítástechnikai Kft.

H-1148 Fogarasi út 3-5. Budapest

Tel.: +36 - 1 - 432 – 3232

Activity carried out by the data processor: **leasing of user licences for programs under a rental contract, correction of errors, making changes.**

Name and contact details of the data processor:

**Hostware Kft.**

Address: 1149. Budapest, Róna u. 120.

Activity provided by the data processor: **Leadengine service**

Name and contact details of the data processor:

**ReachMedia Szolgáltató Kft.**

Address: 1036. Budapest, Lajos u. 118-120.

Phone number: +36 1 373 0953

E-mail address: [info@reachmedia.hu](mailto:info@reachmedia.hu)

Activity performed by a data processor: **Through the RESnWEB system, the online accommodation booking, operation of the pre-arrival e-mail module, operation of the request for quotation module, storage of the newsletter database, operation of the satisfaction measurement module, operation of the gift voucher module, operation of the users and current current session, storage of data entered during the session, data loss web analytics measurements, personalized service, Visitor data and information necessary for the operation of the server.**

Name and contact details of the data processor:

**NetHotelBooking Kft.**

Address: 8200. Veszprém, Boksa tér 1/A

The legal basis of the data processing: the consent of the User, the Infotv. § 5 (1), Article 6 (1) (a) and (f) and on certain aspects of electronic commerce services and information society services CVIII of 2001 Act 13 / A. § (3).

## **THE USE OF GOOGLE ANALYTICS**

1. This website uses the Google Analytics application provided by Google Inc. ("Google") web analytics service. Google Analytics calls "cookies" uses text files that are saved to your computer to help Analysis of the use of a web page visited by a user.

2. Created by cookies related to the website used by the User information is usually stored and stored on a Google server in the United States. By activating IP anonymization on the Website, Google will use the User's IP address within the Member States of the European Union or the European Economic Area in other States party to the agreement.
3. To transmit the full IP address to and from Google's server in the United States shortened only in exceptional cases. The operator of this website Google will use this information on its behalf to evaluate whether how the User has used the Website and how the Website Operator operates prepare reports related to the activity of the website and that the website and provide additional services related to the use of the Internet.
4. The IP address transmitted by the User's browser as part of Google Analytics does not reconcile with other Google data. The storage of cookies is the responsibility of the User a you can prevent it by setting your browser properly, but we will call you note that in this case, this website may not be all function will be fully usable. You can also prevent Google collect and process cookies using the User's website information (including your IP address) if you download and install it at the following link available browser plugin.  
[https://tools.google.com/dlpage/gaoptout?hl=en\\_US](https://tools.google.com/dlpage/gaoptout?hl=en_US)

## USE GOOGLE ADWORDS CONVERSION TRACKING

1. An online advertising program called "Google AdWords" is used by the data controller and use Google's conversion tracking service as part of this. The Google conversion tracking is an analytics service provided by Google Inc. (1600 Amphitheater Parkway, Mountain View, CA 94043, USA; Google).
2. When a User accesses a webpage through a Google ad, an a cookie to track your conversion will be placed on your computer. For these cookies its validity is limited and they do not contain any personal data, so the they cannot even identify the user.
3. When the User browses certain pages of the website and the cookie has not yet been has expired, Google and the data controller can see that the User has clicked on the advertisement.
4. Each Google AdWords client receives a different cookie, so they are stored in the AdWords clients' websites.
5. The information obtained through the conversion tracking cookies is described in are designed to help AdWords customers opt in to conversion tracking generate conversion statistics. This is how customers find out about their ad users redirected to a page labeled Click and Conversion Tracking number. However, they do not have access to any of the information user could be identified.
6. If you do not wish to participate in conversion tracking, you can opt-out by disabling the option to set cookies in your browser. You will then not be included in the conversion tracking statistics.
7. For more information and Google's privacy statement, please visit [www.google.de/policies/privacy/](http://www.google.de/policies/privacy/)

## CLOSING

In preparing this information, we have taken into account the following legislation:

- Regarding the processing of personal data by natural persons the free movement of such data and Regulation (EC) No 95/46 repealing (General Data Protection Regulation) (EU) 2016/679 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 27 April 2016
- Act CXII of 2011 on the Right to Informational Self-Determination and the freedom of information (hereinafter: Infotv.)
- Act CVIII of 2001 - on electronic commerce services and the on certain aspects of electronic commerce and information society services (in particular § 13/A)
- Act XLVII of 2008 - Unfair Commercial Practices against Consumers prohibiting unfair business practices;
- Act XLVIII of 2008 - on the basic conditions of economic advertising and (in particular § 6 thereof)
- Act XC of 2005 on Electronic Freedom of Information
- Act C of 2003 on Electronic Communications (specifically § 155)
- Opinion No 16/2011 on best practice on behavioural online advertising
- Act C of 2000 on Accounting
- Act CLV of 1997 on the EASA/IAB Recommendation on Consumer Protection
- Recommendation of the National Authority for Data Protection and Freedom of Information on data protection requirements for prior information
- Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the on the protection of individuals with regard to the processing of personal data and on the free movement of such data and amending Regulation (EC) No 95/46/EC repealing Directive 95/46/EC.



## Annex No 1.

### *Detailed information on cameras*

<b>Number of camera</b>	<b>Camera Location</b>	<b>Operation Purpose</b>	<b>Observed on area, monitoring subject</b>	<b>Direct or fixed monitoring</b>	<b>Recordings from storage time</b>
1.	lobby	protection of assets	the entire lobby area, arrivals and departing guests	Direct and fixed	Up to 72 hours if not required
2.	reception	protection of assets	receptionist counter, cashier's desk and arrival	Direct and fixed	Up to 72 hours if not required
3.	restaurant bar	protection of assets	stock on the shelf, drink bar	Direct and fixed	Up to 72 hours if not required
4.	restaurant	protection of assets	Restaurant area, for dining entitled guests	Direct and fixed	Up to 72 hours if not required
5.	restaurant function room	protection of assets	Special room, for meals entitled guests	Direct and fixed	Up to 72 hours if not required
6.	wellness	protection of assets, and human life and limb protection	swimming pool space, swimming pool rules compliance	out of service	
7.	wellness bar	protection of assets	drink bar, cash desk and stock	Direct and fixed	Up to 72 hours if not required
8.	rear area, closed parking	protection of assets	parking, gate condition	Direct and fixed	Up to 72 hours if not required
9.	opening parking in front of the hotel	protection of assets	parking	Direct and fixed	Up to 72 hours if not required
10.	restaurant buffet table	protection of assets	Restaurant area, for dining entitled guests	out of service	
11.	business entrance /outside/	protection of assets	Economic entrance monitoring	Direct and fixed	Up to 72 hours if not required
12.	business entrance /inside/	protection of assets	Economic courtyard monitoring	Direct and fixed	Up to 72 hours if not required
13.	wellness garden	protection of assets	wellness garden	out of service	
14.	rear parking gate /outside/	protection of assets	parking, gate condition	out of service	

15.	refrigerated chamber	protection of assets	Economic courtyard monitoring	Direct and fixed	Up to 72 hours if not required
16.	hotel street wall	protection of assets	street parking monitoring	Direct and fixed	Up to 72 hours if not required